

October 4th, 2024

To whom it may concern,

I am writing to wholeheartedly recommend Raptor Protection Services for their outstanding Method of Instruction course, which effectively equips law enforcement trainers with the skills necessary to apply evidence-based pedagogy and understand human factors related to law enforcement training and field performance. Having had the opportunity to be a participant of this program as well as observe and evaluate this program, I can confidently attest to its reliability, credibility, and overall impact on its participants. In my previous roles as a Training Sergeant and Inspector of Training Delivery at the Alberta Public Safety and Emergency Services Training Academy, we had the distinct pleasure of hosting several Method's of Instruction Course on the following dates:

- September 25-29<sup>th</sup>, 2023
- January 3-7<sup>th</sup>, 2022
- October 3-7<sup>th</sup>, 2022

Additionally, I took the first iteration of the course from September 22-25<sup>th</sup>, 2020 and instantly knew that the course would change the trajectory of law enforcement training for the better.

Raptor Protection Services has established itself as a leader in the field of law enforcement training and education, consistently delivering high-quality programs that meet the needs of law enforcement trainers, curriculum designers, and agency administrators. The organization is known for its commitment to excellence and its dedication to improving trainers, and subsequently, officer performance through scientifically grounded methodologies. Their courses not only meet industry standards but also exceed expectations in terms of content and delivery. In fact, I would argue that there is no other course like and that it is in a class of its own.

The instructors at Raptor Protection Services are exceptionally qualified and demonstrate a high level of professionalism and expertise. Each instructor brings a wealth of practical experience and academic knowledge, fostering an engaging learning environment that encourages participation and collaboration. Their ability to convey complex concepts in a clear and accessible manner has been instrumental in helping trainers understand and implement the course content effectively. Each instructor involved in the course delivery has been an exceptional resource post-course. They have been extremely responsive when asked for guidance on how to implement changes to the training environment to improve the retention and transfer of skills to the field environment for trainees.

The quality of the course material is another significant strength. The curriculum is meticulously designed, integrating the latest research in pedagogy and human performance. It provides participants with practical tools and strategies that are directly applicable to their role, whether it be designing or delivering a course. The emphasis on evidence-based practices not only enhances learning outcomes but also improves retention and transfer, which are critical for effective performance in real-world scenarios. Included in the course material is all of the reference material and research articles used to design the course, which provides each participant the opportunity to explore the material in incredible depth.

Furthermore, the positive impact of this course on participants has been remarkable. Many participants have reported substantial improvements in their teaching methods, confidence, and ability to engage their students. This ripple effect is crucial in fostering a culture of continuous improvement within their respective organizations. Within our own organization, the impact has been profound and widespread. Because of the course, there have been significant improvements made in the following areas:

- The quality and type of Instructor feedback during scenarios and practice sessions.
- Change in sequencing and scheduling of course material to mitigate the effects of block training on retention and transfer and skill development. For example, firearms is no longer taught for 5 consecutive days during dry fire.
- Change and sequencing in scheduling to promote the best learning outcomes and reduce learning interference.
- Firearms training has become more dynamic and rooted in the realities of officer involved shootings. For example, greater emphasis on skill development at the speeds and distances OIS's statistically occur.
- Early introduction of constraints during control tactics to provide learners opportunity to find movement solutions to contextually relevant problems.
- Instructor development courses, specifically around instructor feedback and how to implement the Socratic teaching method to improve constructive dialogue between student and instructor.
- Instructor review of participant performance by understanding the impacts of human factors on performance such as limited attentional resources, decision-making process involved in time-compressed situations, types of human error and why they occur etc.

In conclusion, I highly recommend Raptor Protection Services and their Methods of Instruction course. Their commitment to professionalism, the credibility of their instructors, and the exceptional quality of their content make them a valuable partner for any organization seeking to enhance the training and performance of their personnel.

Thank you for considering this recommendation. Should you have any questions or require further information, please feel free to contact me.

Respectfully,



**Taylor Browett**

Fugitive Apprehension Investigator  
Edmonton, Alberta  
Desk: 780-905-7184  
Cell: 780-292-0937